

MEMBER MEMO

A QUARTERLY PUBLICATION FOR MEMBERS OF



JOIN US FOR THE ECLIPSE

On Monday, April 8th, the lobby for our Valley Ranch branch will close at noon, but don't worry, the drive-thru will remain open as usual. Additionally, the hours for our other branches will not be affected.

At noon, the front parking lot of our Valley Ranch branch will open for an exciting solar eclipse viewing event! Bring your own chairs and join us between 12pm to 3pm to witness this celestial phenomenon.

To ensure your safety during the eclipse, Las Colinas FCU team members will be distributing a limited number of eclipse glasses starting at noon. Don't miss this unique opportunity to experience the wonder of the solar eclipse!

We look forward to sharing this memorable event with you.



The Premier Account

Oh yeah, we're going there!

EARN 7% APY*

*APY = Annual Percentage Yield. Federally insured by NCUA

UPGRADE YOUR ACCOUNT - UPGRADE YOUR LIFE

When you're earning more, it just feels better. Our Premier Account is getting lots of attention as one of the most generous checking accounts in the country! Get all the details at lascolinasfcu.com/premier-account and see how you can have the checking account that actually gives you something back.

*Other restrictions may apply. 7% APY is earned on balances up to \$25,000 if debit card is used to make at least 15 debit card transactions each month. Balances over \$25,000 earns .01% APY. Must maintain minimum balance of \$25.

SCAM WATCH: ACCOUNT TAKEOVER

What is an "Account Takeover"?

An account takeover happens when a fraudster poses as a financial institution to get your personal or account information. Once the fraudster has access to your account, they can make unauthorized transactions.

How Does It Work?

An account takeover begins with a fraudster sending a text message to your mobile phone. They usually claim they're from the credit union's fraud department. They ask you to confirm a suspicious payment that was sent from your account – this may not be true and could be part of the fraud.

If this is a fraud attack, the fraudster typically follows up with a phone call and asks for your personal information to "cancel the payment." **NOTE: Las Colinas Federal Credit Union will NEVER ask for your personal information over the phone.**

How Can You Prevent Account Takeover Fraud?

- If someone posing as Las Colinas FCU contacts you by phone, email, or text message and wants you to share your personal information, consider it fraud.
- If you receive a text (or email) that seems like a scam, do not reply to the sender. Ignore the message and do not call any phone numbers listed in the text.
- If you receive a phone call that seems to be a phishing attempt, end the call immediately. And be aware that area codes can be misleading: a local area code does not always guarantee that the caller is local.

If you feel you have been the victim of fraud, please contact Las Colinas FCU immediately at 214-273-5094.

UPCOMING HOLIDAYS

MAY 27

MEMORIAL DAY

JUNE 19

JUNETEENTH

JULY 4

INDEPENDENCE DAY

 214.273.5094

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